



# Wrong Angle, Same Hole.

*What golf and physics taught us about Microsoft security.*

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29 MIN · 7 ACTS

90+ ENGAGEMENTS

65% UNDERUSED

# Every winter I buy a new driver. Every spring I hit the **same trees.**

OBJECTIVE 01

**X** break 82

OBJECTIVE 02

**X** no three-putts

OBJECTIVE 03

**X** kill the slice



# New EDR. Full E5 stack. A management layer.

## Still compromised through the same door.

### EXHIBIT A · CLOUD

#### A Conditional Access policy untouched since 2022.

Correct when written. Three years of new apps, geographies, "just for this project" exceptions later. The policy didn't move. The environment did.

### EXHIBIT B · ON-PREM

#### A service account with Domain Admin since 2014.

No password rotation. "We don't know the implications." Eleven years and counting, on a tier-zero credential.

● THE THESIS

# New clubs. Same slice.

THAT'S WHAT THIS TALK IS ABOUT

— THE NUMBER THAT STARTED THIS TALK

65%

of the Microsoft security stack they're **paying for** isn't doing its job.

Underused. Misconfigured. Or both. Not small companies. Mature IT teams with real budgets. And in hybrid? The pattern is worse: two aging systems and a sync layer between them that almost nobody fully understands.

90+  
ENGAGEMENTS

3  
PATTERNS, EVERYWHERE

2  
SIDES OF EVERY ESTATE

# Three patterns. Every environment.

01 / DRIFT

01

## Policy didn't move. Environment did.

Correct in 2021. Now: new apps, new groups, exceptions "just for this project." AD's been drifting 15 years. The cloud caught up in 3.

02 / DORMANT

02

## Licensed. Never turned on.

Defender for Cloud Apps. Insider Risk. Purview DLP in audit mode 18 months. LAPS undeployed. Protected Users empty.

03 / ORPHAN

03

## Runs. No one watching.

Someone configured it. They left. The dashboard stayed green. The oldest orphans outlive two or three admin generations.

None of this shows up as "broken." On paper, you are protected. But on paper isn't where attackers operate.



# Buy a management layer. Never fix what it was managing.

Customers keep buying solutions that sit on top of their existing stack. A new dashboard. Another orchestrator. Another pane of glass.

But the stack underneath was never aligned to best practice, or set up once years ago, and **never maintained**.

LAYER 03 · NEW PURCHASE

Management orchestrator

€€€



LAYER 02 · EXISTING TOOLS

Defender · Entra · Purview · M365E5



LAYER 01 · NEVER MAINTAINED

Misconfigured baseline **X**

// where the breach actually starts

● ON PAPER

# You are protected.

*But on paper isn't where attackers operate.*

LICENSE ACTIVE

POLICY EXISTS

TOOL DEPLOYED

DOOR OPEN

— TWO FORCES • EVERY ENVIRONMENT

# It's not a Microsoft problem. It's a **physics** problem.

FORCE 01

## Gravity

// THE CONSTANT PULL OF OPERATIONAL REALITY

New users. New apps. A merger. An exception "just for this week." Each force small. Cumulatively, they pull every control out of alignment.

*You notice gravity twenty years later when the doors don't close.*

g

FORCE 02

## Entropy

// ANY CLOSED SYSTEM • LEFT ALONE • DECAYS

Security posture is a low-entropy state, a configuration you imposed. The universe doesn't want it to stay there.

*Not because anyone did anything wrong. Because that's what systems do.*

S

— IN GOLF, THERE'S A SAYING

# One degree off at address, and at 250 meters, **five meters into the trees.**

Your Conditional Access policy that was one degree off in 2022? Three years of drift later, that's not a small gap. That's a wide-open door.

#### THE MISTAKE

Treating security as a project. Projects have an end. Physics doesn't.



— HOLE 16 · PAR 4 · 10 OVER THROUGH 15

# Pull left. Hero shot. Plugged in the bunker.

SHOT 01 TEE · PULL LEFT

SHOT 02 HERO · BUNKER

SHOTS 03-06 STILL IN SAND

SCORE 8 ON PAR 4

A best round of my life, ruined on one hole. Except: the disaster wasn't where I thought it was.

— THE REALISATION

# The disaster didn't happen on 16. It happened **months earlier.**

01 · MONTHS EARLIER

**A service account with a weak password**  
*"temporarily."*

02 · MONTHS EARLIER

**MFA rolled out to 95% of users**  
*"done next sprint."*

03 · MONTHS EARLIER

**An admin role granted for a project**  
*"only for now."*

∴ By the time the alert fires, the real mistake is already old.

**You don't get good at bunker shots  
during a tournament.**

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**You don't get good at **incident  
response**  
during a **breach.****

— SAME SCORECARD • TWO DIFFERENT COURSES

# Every organisation has a **front nine** and a **back nine**.

FRONT NINE

**M365 • Entra • Cloud**

Open, links-style. Where everyone is looking. The new estate. Audited. Visible.

9

BACK NINE

**Active Directory • On-prem**

Tree-lined. Narrow. Trees you planted fifteen years ago and forgot. Forgotten.

9

**RULE** You can't govern one and ignore the other. The attacker plays all eighteen.

— WHAT WALKING THE COURSE ACTUALLY MEANS

# The yardage book is an **asset inventory**.

Translate the discipline of a professional caddie into the work most security teams have never been given time for.



**YARDAGE BOOK = Asset inventory**

What's in your tenant? Which apps have which permissions?



**WALKING THE COURSE = Threat modeling**

Who has standing admin access right now, today, this minute?



**IDENTIFYING HAZARDS = Configuration baseline**

Which Conditional Access policies overlap? Which contradict?



**SOFT VS HARD SAND = Real vs theatre**

Who's in Domain Admins? Which trusts did you forget you had?

The honest answer: no. Because **nobody gave them a caddie.**

— SO WE BUILT A CADDIE

# Baseline. Watch for drift. Force ownership.

A cockpit governing Microsoft environments continuously. Whole estate: cloud, on-prem, the sync layer between.



## FUNCTION 01 **Baseline**

Against what good looks like: Microsoft best practice and NIS2. The gap between intended and actual posture, on both sides of the hybrid line.



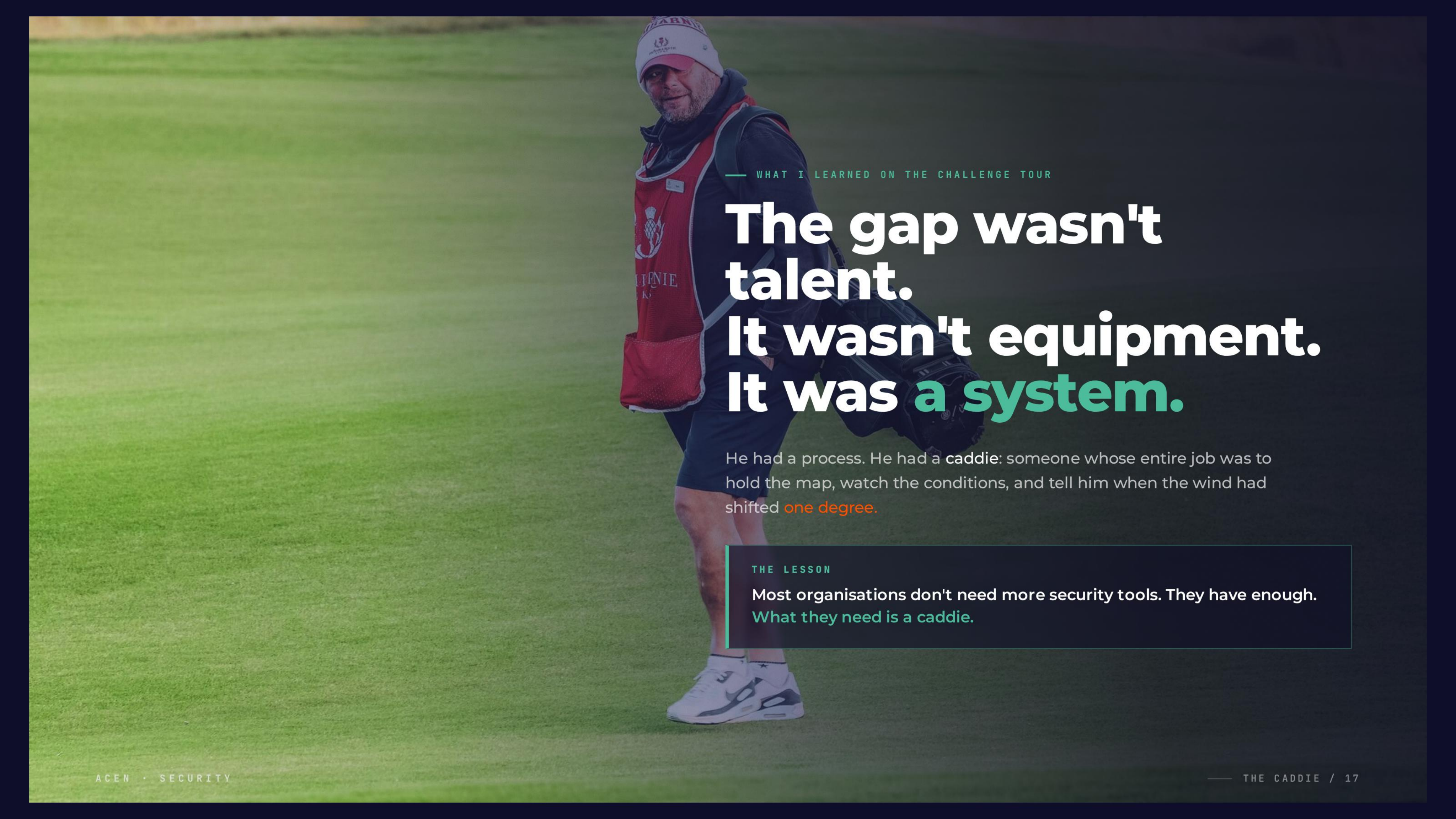
## FUNCTION 02 **Watch for drift**

Not "did something change". Everything changes. Did something move posture out of alignment? A new app with broad consent. Domain Admins at 2am.



## FUNCTION 03 **Force ownership**

Every finding has a name attached. Every drift has a clock. The tool makes invisible problems visible to the people who can fix them.



— WHAT I LEARNED ON THE CHALLENGE TOUR

# The gap wasn't talent. It wasn't equipment. It was **a system.**

He had a process. He had a caddie: someone whose entire job was to hold the map, watch the conditions, and tell him when the wind had shifted **one degree.**

## THE LESSON

Most organisations don't need more security tools. They have enough.  
What they need is a caddie.

# Microsoft has given you the clubs. Now read the yardage book.

Walk both nines. The front nine and the back. M365 and Active Directory. The new estate and the one you planted fifteen years ago. *Then ask: who's holding the map?*

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